



## GENERAL TERMS AND CONDITIONS

Chez Flo  
06,31,32,70,90  
Immersionchezflo@yahoo.com

Registration for our stays implies unreserved acceptance by the participant of the following terms and conditions:

### **Article 1 - Scope of application**

The present general conditions of sale are concluded between : Florence Brown (Chez Flo) - Kercadoret, 56660 Saint Jean Brevelay, registered under N°SIRET: 801 598 806 00025 (French language immersions), and any individual or legal entity, private or professional, under private or public law wishing to engage in a service provided by Florence Brown (Chez Flo).

### **Article 2 - Purpose**

The purpose of the general terms and conditions of sale is to define the terms and conditions of sale between Florence Brown (Chez Flo) and the customer, from the time the order is placed until the beginning of the stay. The present conditions are applicable to the services offered by Florence Brown (Chez Flo) and subscribed to by the customer directly with our services, to the exclusion of all other conditions and in particular those of the customer.

These conditions are legally inseparable from the registration contract.

### **Article 3- Content and price of the service**

The price of the stay for one person is 2200 euros (incl. VAT)

This price includes :

- Transport to and from Vannes train station.
  - 6 nights in a "gîte" accommodation (bed linen and cleaning included)
  - 6 breakfasts
  - 6 lunches (if the client and Florence Brown (Chez Flo) decide to go to a restaurant together, the client's meal is at his/her own expense)
  - 2 dinners
  - 15 hours of lessons
  - 3 afternoons of excursions: transportation, and Florence Brown as your tour guide.
- (Note that entrance fees to museums, castles, etc.. are included except the cruises).

#### Additional person :

800 euros (incl. VAT) per person, (same services as above).

400 euros (incl. VAT) per person, including accommodation, meals and excursions, but without lessons.

100 euros (incl.VAT) per person, including accommodation only.

Rates do not cover transport from the country of origin, any visa fees, or extraordinary expenses incurred as a result of events for which "Chez Flo" cannot be held responsible.

### **Article 4 - Registration formalities**

To be valid, all registrations must include this document, dated and signed, and must be accompanied by a deposit of 30% of the total price of the stay.

On receipt of this document and the deposit, a confirmation of registration and payment will be sent to the customer by e-mail.

The balance must be paid in full two months before arrival.

Florence Brown (Chez Flo) reserves the right to cancel the registration if no payment is received 7 days after receipt of the final invoice.

### **Article 5 - Methods and Terms of payment**

Prices are inclusive of all taxes, "TVA non applicable, article 293 B du CGI".

#### Paypal

Transfer to a Euro bank account: (if you use **Transferwise (Wise)**, use this account)

Transfer to an Australian bank account (in AUD) to :

### **Article 6 - Cancellation and postponement of services**

#### Cancellation at the customer's initiative/cancellation

Please understand that cancellation has a major impact on my planning, as it's very difficult to find a new student at the last minute.

-3 months before your arrival : your deposit will be refunded minus 100 Euros of processing fee.

- between 3 months and 2 months before your arrival : you would, unfortunately, have to forfeit the deposit. (Please note that before you cancel, we can always try and find alternative dates).

- 2 months before your arrival : the balance will need to be paid in full and won't be refunded in case of last-minute cancellation. Therefore, we advise you to take a cancellation insurance.

#### Cancellation and postponement by Florence Brown (Chez Flo)

In the rare and justified event of a postponement, Florence Brown (Chez Flo) will propose new dates for the customer's stay. If the customer refuses the proposed dates, the price initially paid to Florence Brown (Chez Flo) will be refunded.

In all cases, the cancellation or postponement of services cannot give rise to the payment of damages by Florence Brown (Chez Flo), for any reason whatsoever.

### **Article 7 - Insurance**

Health, accident and civil liability insurance covering your stay and all the proposed activities, must be taken out by the customer. Florence Brown (Chez Flo) would like to remind you that foreign nationals are not covered by French social security legislation, unless they have been resident in France for more than three months. Please note that medical expenses are really expensive in France if you are not a national citizen.

We also advise you to add the cancellation option to your policy in the event you need to cancel your stay.

### **Article 8 - Liability**

Florence Brown (Chez Flo) undertakes to take the utmost care in the performance of its services. However, Florence Brown (Chez Flo) shall not be held liable in the event that the non-performance of its obligations is attributable to force majeure as defined by French case law.

### **Article 9 - Applicable law and jurisdiction**

The present terms and conditions of sale are governed by French law.

Any dispute arising from these terms and conditions of sale shall be subject to the exclusive jurisdiction of the courts of Vannes (Morbihan).

By signing this form, the customer unreservedly accepts the present terms and conditions of sale.

**I have read and accept the general terms and conditions. Yes**

Date :

Name :